

ASSISTANCE PROGRAMS

SBA DISASTER LOANS TO RESIDENTS & BUSINESSES:

The U.S. Small Business Administration (SBA) offers homeowners disaster loans of up to \$200,000 for primary residence repair/replacement. Homeowners and renters may borrow up to \$40,000 to repair/replace personal property. Businesses of all sizes and private non-profit organizations may borrow up to \$1.5 million to fund repairs or replacement of real estate, machinery and equipment, inventory, and other business assets. SBA offers Economic Injury Disaster Loans (EIDLs) to small businesses for working capital needs caused by the disaster. EIDL assistance is available regardless of whether the business suffered any property damage.

SBA disaster loans cover losses not fully compensated by insurance. Loans to homeowners and businesses may include additional funds for mitigation measures.

Visit SBA at the Local Assistance Center in South Lake Tahoe. Call 1-800-659-2955 or visit www.sba.gov/services/disasterassistance. (TTY for hearing or speech impaired 1-800-877-8339).

COUNTY RECORDER CLERK

El Dorado County, Recorder Clerk's Office can assist individuals in replacing important documents, such as birth certificates and marriage certificates that were lost in the fires. The fees for this service are being waived. The Recorder Clerk's Office is located at 3368 Lake Tahoe Blvd., #108, SLT, 530-573-7955, Ext 6121.

DEPARTMENT OF MOTOR VEHICLES

The California Department of Motor Vehicles (DMV) can assist individuals in replacing DMV documents, such as drivers' licenses, identification cards, vehicle registration certificates or certificate of title that were lost in the fires. The fees for this service are being waived. In addition, DMV can assist in filling out forms to change the status of vehicles that were damaged or destroyed as a result of the fires. The DMV office is located at 3344 B Lake Tahoe Blvd., SLT or call 1-800-777-0133.

CALIFORNIA WORK OPPORTUNITY AND RESPONSIBILITY TO KIDS (CalWORKs)

CalWORKs provides cash aid to eligible needy California families to help pay for housing, food, and other necessary expenses. The office is located at 971 Silver Dollar Avenue, SLT, 530-573-3200.

FOOD STAMPS

The Food Stamp Program helps low-income people buy healthy food. You may request an application for food stamps by phone, in person, by fax, or by mail. The program is located at 971 Silver Dollar Avenue, SLT, 530-573-3200 or visit www.dss.cahwnet.gov/foodstamps/.

WOMEN, INFANTS, AND CHILDREN (WIC) SUPPLEMENTAL NUTRITION PROGRAM

The Women, Infants, and Children (WIC) program helps low-income pregnant women, new mothers and young children eat well and stay healthy. WIC provides:

- Special checks to buy healthy foods such as milk, juice, eggs, cheese;
- Information about nutrition and health;
- Breastfeeding support and referrals to health care and community services.

The office is located at 3368 Tahoe Blvd. Suite 202, SLT, 530-573-3491. Usual office hours are M-F 8 a.m. to 5 p.m., extended hours available. For more information, log on to www.wicworks.ca.gov. Click on the box "find a WIC agency."

HEALTH CARE SERVICES

CRISIS COUNSELING

Short-term counseling may be available for emotional or mental health problems caused by the disaster. Contact the El Dorado County Mental Health Office, 1900 Lake Blvd, SLT, 530-573-2219, or 24-hour Emergency Services 530-544-2219.

MEDI-CAL HEALTH CARE

This program provides comprehensive health, dental, and vision coverage to children and eligible adults with limited incomes. For more information, contact your local county welfare/social services department. Located at 971 Silver Dollar Avenue, SLT, 530-573-3200.

HEALTHY FAMILIES PROGRAM

This program provides low-cost comprehensive health, dental and vision coverage to uninsured children and teens in working families who do not qualify for Medi-Cal. For more information, call 1-800-880-5305 or visit www.healthyfamilies.ca.gov.

EMPLOYMENT SERVICES

UNEMPLOYMENT INSURANCE

Administered by the California Employment Development Department (EDD). English: 1-800-300-5616; Spanish: 1-800-326-8937; TTY: 1-800-815-9387. For more information, visit www.edd.ca.gov.

Provides weekly unemployment insurance payments for workers who lose their job through no fault of their own. If you are unemployed, or working less than full time, have a legal right to work in the United States, and are ready, willing, and able to work, you may be eligible to receive unemployment insurance benefits.

JOB SERVICES

EDD provides job search service to job seekers with a legal right to work in the U.S. and connects them with thousands of available jobs through the automated system CalJOBS. In addition, EDD facilitates job matches between eligible job seekers and employers. For more information, visit www.edd.ca.gov.

EMERGENCY NEEDS REFERRAL

THE AMERICAN RED CROSS

The American Red Cross provides emergency food, clothing, shelter, and medical assistance to needy individuals and families. Contact the American Red Cross at 1-866-656-9272

THE SALVATION ARMY

The Salvation Army provides a variety of services including help with food, household needs, clothing and personal needs. To find a Salvation Army near you, call 916-563-3796.

TZU CHI FOUNDATION

The Tzu Chi Foundation is supporting the Angora fire recovery with 1) case work based on needs; 2) special financial support; 3) manpower support based on needs; and 4) cross-cultural spiritual support. The Reno office is located at 33888 Lakeside Court, Reno NV, 775-770-1138; or the Sacramento office is located at 3401 Freeport Blvd., #101, Sacramento, 916-441-3668.

TAX ADVICE AND ASSISTANCE

FRANCHISE TAX BOARD

The Franchise Tax Board provides guidance in obtaining tax relief for disaster casualty losses. Contact the Franchise Tax Board (FTB) at 1-800-852-5711, (TTY/TDD for hearing or speech impaired: 1-800-822-6268).

INSURANCE & REBUILDING INFORMATION

CALIFORNIA DEPARTMENT OF INSURANCE

The California Department of Insurance can provide assistance on insurance issues and claims. Call the toll-free Consumer Hotline at 1-800-927-HELP (4357) or visit www.insurance.ca.gov.

CONTRACTORS STATE LICENSE BOARD

The Contractors State License Board (CSLB) is warning Lake Tahoe fire victims to beware of unscrupulous or unlicensed operators when hiring a contractor to repair or rebuild their home. CSLB provides guidance on verifying a contractor's license, investigates complaints, and also provides information about hiring a licensed contractor. For information on hiring or filing a complaint regarding a contractor, contact CSLB Disaster Hotline M-F from 8 a.m-5 p.m. at 1-800-962-1125, or 24-hour Automated Phone Response System 1-800-321-CSLB (2752). Licenses can also be checked online at www.cslb.ca.gov.

EL DORADO COUNTY DISTRICT ATTORNEY'S OFFICE

The El Dorado County District Attorney's Office is working with the State of California Contractors State License Board and the Department of Insurance to protect its residents against fraud. These offices can provide information on fraud regarding contractors, real estate, Workers' Compensation, auto insurance, as well as consumer protection and environmental crimes. For questions or to report fraud or other suspicious activity, call 1-866-629-0171.

EL DORADO COUNTY BUILDING DEPARTMENT

Permit fees associated with property owners removing, repairing, and/or rebuilding the equivalent square footage of previously existing and damaged homes and structures (including accessory buildings) within the burn areas of the Angora Fire are being waived by the county. To request building permits and inspections, contact the El Dorado County Building Department, Lake Tahoe Office at 3368 Lake Tahoe Blvd. Suite 302, 530-573-3330. For more information, visit www.co.el-dorado.ca.us/building.

EL DORADO COUNTY ASSESSOR

The county assessor's office will reappraise properties in the affected areas of the Angora Fire and lower assessments based on the percent of damage sustained. The resulting tax bills will be lowered for the tax bills mailed in this fall. Information regarding property prior to the fire and other information regarding how the pre-fire base year value will be restored can be obtained from the Assessor's property records at 3368 Lake Tahoe Blvd., Suite No. 103, SLT, 530-573-3422.

EL DORADO COUNTY ENVIRONMENTAL MANAGEMENT

The El Dorado County Environmental Management, in coordination with the Governor's Office of Emergency Services and the California Environmental Protection Agency, is working with fire victims to provide information and assistance regarding debris removal. The Department's programs include air, food, water, solid and liquid waste, vectors, and hazardous materials. For information about clean-up, contact El Dorado County Environmental Management at 530-573-3450, or visit El Dorado County's website at www.edcgov.us/angora.

VETERANS ASSISTANCE

CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS (CALVET)

If you have a CALVET loan and have suffered damage caused by the Angora Fire, contact the CALVET Claims Administrator at 1-800-626-1613 Ext. 0, or CALVET at 1-800-952-5626.

(For individuals who are deaf, hard of hearing, or speech-disabled, please call the California Relay Service at 711 and ask to be put in touch with the Office of Emergency Services at 916-845-8400.)

**If you have been affected by the fire
in South Lake Tahoe, here is some
information on program assistance
and referrals....**

2007 ANGORA FIRE



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